EVERYTHING ABOUT Timeshares

CLIENT SERVICES AGREEMENT

Everything About Timeshares
Timeshare Cancellation Document Preparation Services

This Client Services Agreement ("Agreement") is entered into between Wayne C. Robinson, representing Everything About Timeshares ("Service Provider"), and the undersigned Client(s) ("Client"), effective on the date signed below.

1. Nature of Services

Service Provider prepares timeshare cancellation-related documents for Clients who own timeshares that are paid in full.

Service Provider is not a law firm and does not provide legal advice or legal representation. Clients are encouraged to consult a licensed attorney regarding their legal rights and obligations.

2. Eligibility and Scope of Services

The Client confirms that the timeshare purchase price has been paid in full.

Service Provider will prepare documents appropriate to the Client's circumstances, which may include:

1. **Notice of Cancellation**

2. **Cease and Desist Letter**

3. **Quitclaim Deed**, when applicable to a deeded timeshare interest

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4. Additional supporting correspondence when appropriate

Quitclaim Deed Instructions (U.S. Timeshares Only)

If a quitclaim deed is included in the prepared documents, the Client must properly sign and notarize the document when required.

The Client must include the signed quitclaim deed together with the Notice of Cancellation and Cease and Desist Letter when mailing the cancellation documents to the resort or designated ownership entity.

The prepared quitclaim deed must be sent to the resort as part of the cancellation package, not directly to the county recorder's office under these mailing instructions.

3. Service Fee and Payment Options

Total Service Fee: $1,495 USD

3.1. Standard Payment Schedule

- **Initial Payment — $747.50 (50%):** Due when the Client orders the service and authorizes preparation of the documents.

- **Final Payment — $747.50 (50%):** Due upon completion and delivery of the prepared documents.

Service Provider will begin preparing the documents after receiving the initial payment and the information necessary to complete the Client's documents.

3.2. Optional PayPal Installment Payments

Clients may elect to pay through an installment payment arrangement offered through PayPal, subject to availability and PayPal approval.

The number of payments, payment amounts, due dates, and any applicable financing charges will be disclosed through PayPal before the Client accepts the payment arrangement.

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The Service Provider's price remains $1,495 USD. Any additional financing charges imposed by PayPal are separate from the service fee.

Service Provider is not responsible for PayPal's financing eligibility decisions.

Any refund processed under this Agreement will be subject to the applicable PayPal refund procedures. A refund from Service Provider does not automatically terminate an independent financing agreement with PayPal.

5. 90-Day Money-Back Guarantee - If I can't accept your case, your deposit is refunded in full.

4.1. Beginning of the Guarantee Period

The 90-day guarantee period begins when the Client mails the completed cancellation documents to the resort and provides Service Provider with proof of mailing or delivery.

4.2. Resort Confirms Cancellation

If the resort provides written confirmation accepting the cancellation and releasing the Client from the applicable timeshare ownership obligations, the matter is considered successfully resolved.

No refund is due.

4.3. Resort Does Not Respond

If the resort does not provide written acceptance or rejection of the Notice of Cancellation within the 90-day guarantee period, the Service Provider's document-preparation matter is considered completed for purposes of this Agreement.

The Client is not entitled to a refund solely because the resort has failed to respond.

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The Client understands that the absence of a response does not, by itself, establish that the timeshare has been legally cancelled or that the Client has been released from ownership obligations.

4.4. Resort Rejects the Cancellation — Second Attempt

If the resort provides a written rejection of the Notice of Cancellation, the Client must promptly forward a copy of the rejection to Service Provider.

Where appropriate, Service Provider may prepare a second cancellation notice and supporting documents at no additional charge.

The Client is responsible for properly signing, notarizing when required, and mailing the additional documents to the resort.

4.5. Full Refund Following a Second Rejection

If the resort continues to reject the cancellation request and issues a second written rejection following the second attempt, the Client is entitled to a **100% refund of all service fees paid to Service Provider**, provided the Client has materially complied with the responsibilities outlined in this Agreement.

The Client must provide Service Provider with documentation of the second rejection.

Any refund will be processed through the original payment method whenever possible.

5. Client Responsibilities

The Client agrees to:

1. Provide complete and accurate timeshare ownership and contract information.

2. Confirm that the timeshare purchase price has been paid in full if it is a U.S. timeshare.

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3. Disclose any outstanding maintenance fees, assessments, or liens.

4. Properly sign and notarize the documents when required.

5. Mail the completed cancellation documents to the appropriate resort or ownership entity using certified mail with return receipt requested, or an equivalent trackable service.

6. Include the signed quitclaim deed with the Notice of Cancellation and Cease and Desist Letter when applicable.

7. Retain copies of the documents and proof of delivery.

8. Promptly forward any correspondence received from the resort to Service Provider.

9. Respond to reasonable requests for additional information within 10 business days.

Failure to fulfill these responsibilities may affect the money-back guarantee when the failure materially prevents Service Provider from completing the agreed services.

6. Co-Ownership

If the timeshare is jointly owned, all individuals whose signatures are legally required must sign the applicable cancellation documents.

The Client is responsible for ensuring that all required co-owners participate in completing the documentation.

7. Limitation of Liability

To the extent permitted by applicable law, Service Provider's total contractual liability under this Agreement is limited to the amount of service fees actually paid by the Client.

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Service Provider is not responsible for independent decisions or actions taken by the resort, ownership entity, or other third parties.

Nothing in this section limits rights or remedies that cannot legally be waived.

8. Confidentiality

Service Provider agrees to treat the Client's personal, financial, and timeshare ownership information as confidential.

Information will be used only as necessary to perform the document preparation services, process payments, or comply with applicable law.

9. Governing Law and Disputes

This Agreement shall be governed by the laws of the State of _____, subject to any applicable mandatory laws.

The parties agree to attempt to resolve disputes through good-faith communication before pursuing other available legal remedies.

10. Entire Agreement

This Agreement represents the complete understanding between Service Provider and Client regarding the document preparation services.

It supersedes any prior oral or written representations concerning these services.

Any amendments must be made in writing and signed by both parties.

CLIENT ACKNOWLEDGMENT AND SIGNATURES

By signing below, Client acknowledges that:

- The timeshare purchase price has been paid in full.

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- The total service fee is $1,495 USD.
- The Client understands the payment options and responsibilities.
- The Client understands the conditions of the 90-day money-back guarantee.
- Service Provider provides document preparation services and not legal representation.

CLIENT 1

Printed Name: _____

Signature: _____

Date: _____

CLIENT 2 (IF APPLICABLE)

Printed Name: _____

Signature: _____

Date: _____

SERVICE PROVIDER

Wayne C. Robinson
Everything About Timeshares

Signature: _____

Date: _____

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